# Trends and Innovations in Internal Audit automation

Eduard Kan, CISA, CGEIT, CAMS, CAMS-Audit Regional Business Development Manager, Risk services, CEE & CIS, Refinitiv Eduard.Kan@refinitiv.com



### **Business Backdrop**

Internal Audit must continue to provide assurance across an increasingly dynamic environment:

### **Business growth aspirations** leads to:



New markets with different cultures, different ways-of-working and regulations



New services, increasingly introduced through start-up acquisitions.



New ways of doing business with an increasingly tech-savvy client base



# 1+ Billion transactions annually





coinbase



Money Laundering and Terrorist Financing by using crypto currency



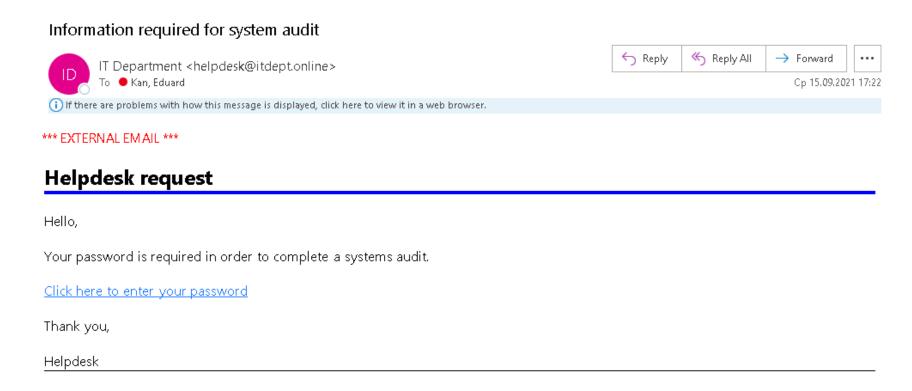


https://fund.alqassam.ps/mid/

https://www.wired.com/story/isis-allegedly-ran-a-covid-19-ppe-scam-site/



# Not only phishing emails...



The email I received today from phishing email account



...but also fake voice/ video calls, recordings ...

# **ВАЖНОЕ ЗАЯВЛЕНИЕ** от Олега Тинькова



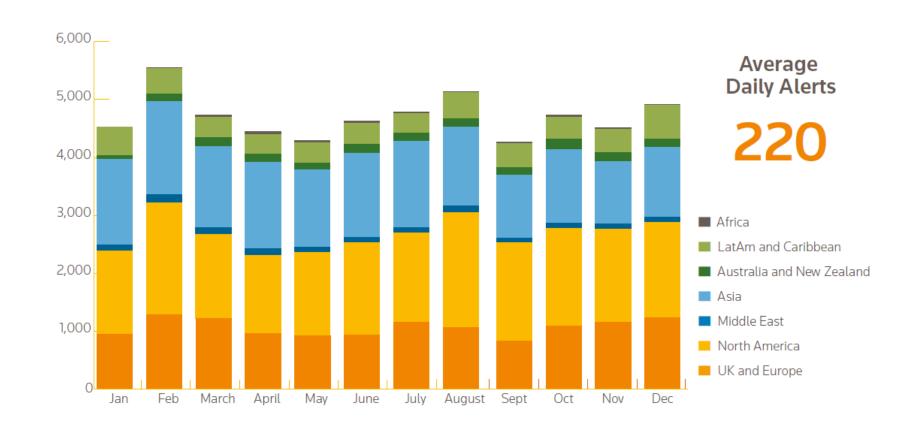


Узнать Подробнее





# New regulation requirement appears every 5 min





# Supporting Technologies

### Business growth aspirations leads to:



New markets with different cultures, different ways-of-working and regulations

Internal Audit must continue to provide assurance across an increasingly dynamic environment:



New services, increasingly introduced through start-up acquisitions.



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Does your IA function truly have the:



- Skills



Capacity



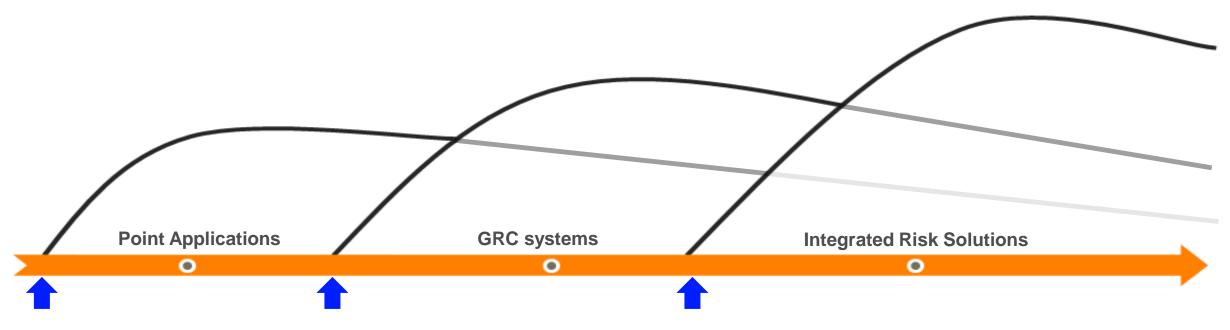
- Reach

to provide assurance against this changing backdrop?



### **Evolution of GRC solutions**

GRC technologies are changing rapidly – Refinitiv is following these changes



#### **Silo operations**

- •Dedicated solutions for single 3Lines function
- Largely spreadsheet driven
- Processes still immature

#### Single, shared technology

- Supports multiple 3Lines functions (including IA)
- •Underpinned by a shared database
- •Requires alignment on key data principles •

#### Integrated technology platform

- Overarching technology for linking legacy GRC solutions
- Serves as a platform for ingesting and distributing both internal and external data
- Acts as a translation and Management information layer for all Risk data through flexible high-end reporting capabilities

Source: Internal Refinitiv Research





### **Point Applications**





### **Business Case**

Comply with IIA standards and replace existing MS Office documents







### Summary

- "Out Of The" box IT system
- Simple and user-friendly interface
- Quick implementation (up to 1 month), availability of cloud solution
- Low Total Costs of Ownership (TCO)

#### **Internal Audit advantages**

- Compliance with IIA standards
- Enhanced Information Security and Data Privacy
- Reduced manual routine operations
- Reduced time for reports creation

#### **Disadvantages and Challenges**

- Limited customization and functionality of Internal Audit,
- No scalability to other GRC area



# How to Calculate Business Case?

20%

Saving up to 20% for generating of audit report

25%

Saving up to 25% for issues tracking executed by management

25%

Saving up to 25% for generating reports to Board and Audit Committee meetings.



Source: Internal Refinitiv research

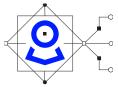
## **GRC** Applications





### **Business Case**

### How to manage Risks effectively?

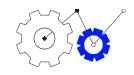












9	
Identity Risks	8

Transparency

Source of wealth

### Corruption and bribery

**Integrity Risks** 

- Serious and organized crime
- · Terror and related matters
- Anti-competitive behavior
- Government connections
- Fraud
- · Money laundering
- Tax non-compliance
- Sanctions and restrictions

· Financial stability

**Financial Risks** 

- Financial irregularities
- Environmental degradation

**ESG Risks** 

- Animal welfare
- Sales and marketing practices
- · Health and safety
- · Human rights
- Modern slavery
- **Employment practices**
- Governance and management
- Regulatory enforcement

### Data and Cyber Risks

- Intellectual property
- Personal data privacy
- Data security

### Operational and **Quality Risks**

- Industry presence
- · Product and service quality
- Operational quality
- Business continuity



### Summary

- Scalability and Three Lines coverage
- Implementation 2-6 months, primarily cloud based solution
- High TCO

### **Advantages**

- Increase of overall compliance/ risk culture of the company,
- Economy up to 30%\* FTE who running controlling function.

### **Disadvantages and Challenges**

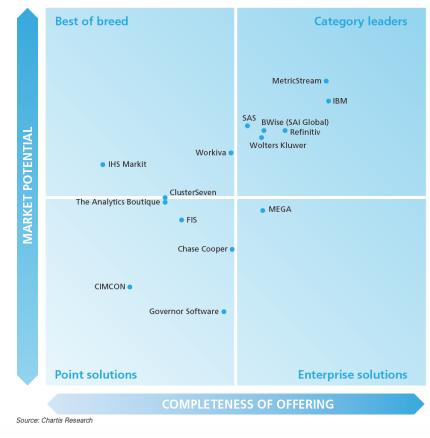
- High TCO
- High expectations for unused/ misused functionality



# Different GRC vendors







https://www.metricstream.com/pressNews/pr-947-Chartis-Risktech-Quadrant-EGRC-solutions-2019.html

https://www.spoc.eu/blog-podcasts-news/it-risk-management-servicenow-grc-2020-magic-quadrant/





### Summary

- User Experience (UX) is core!
- No code approach
- High flexibility with Integration of Internal and External Data
- Continuous Monitoring and Auditing
- Deep analysis of connections and interdependencies

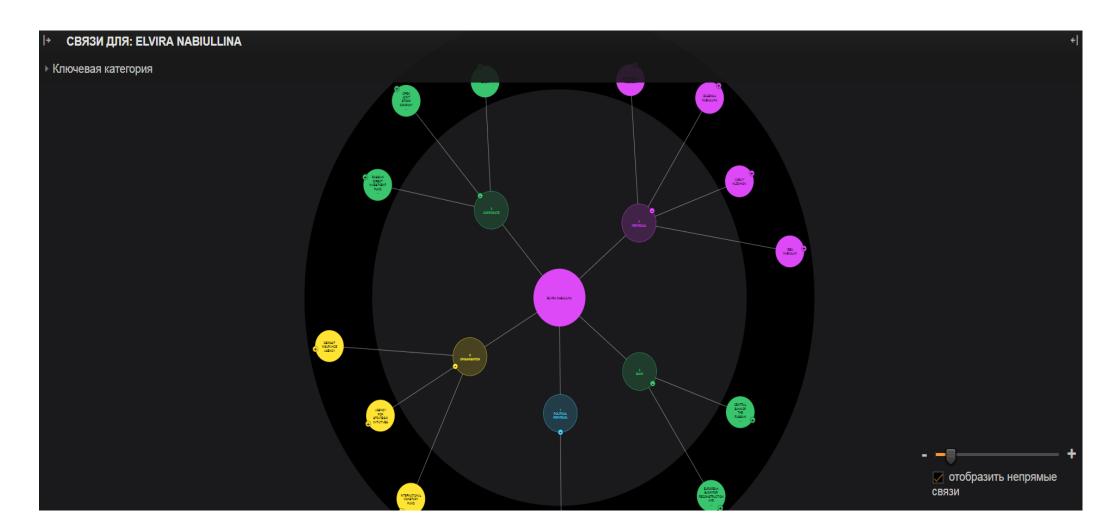
### **Disadvantages and Challenges**

High TCO











### Thank you!

### **Eduard Kan, CISA, CGEIT, CAMS, CAMS-Audit**

Regional Business Development Manager, Risk services, CEE and CIS, Refinitiv

Mob: +7 771 762 6868 (KZ) Mob: +38 066 099 1021 (UA)

Eduard.Kan@refinitiv.com

